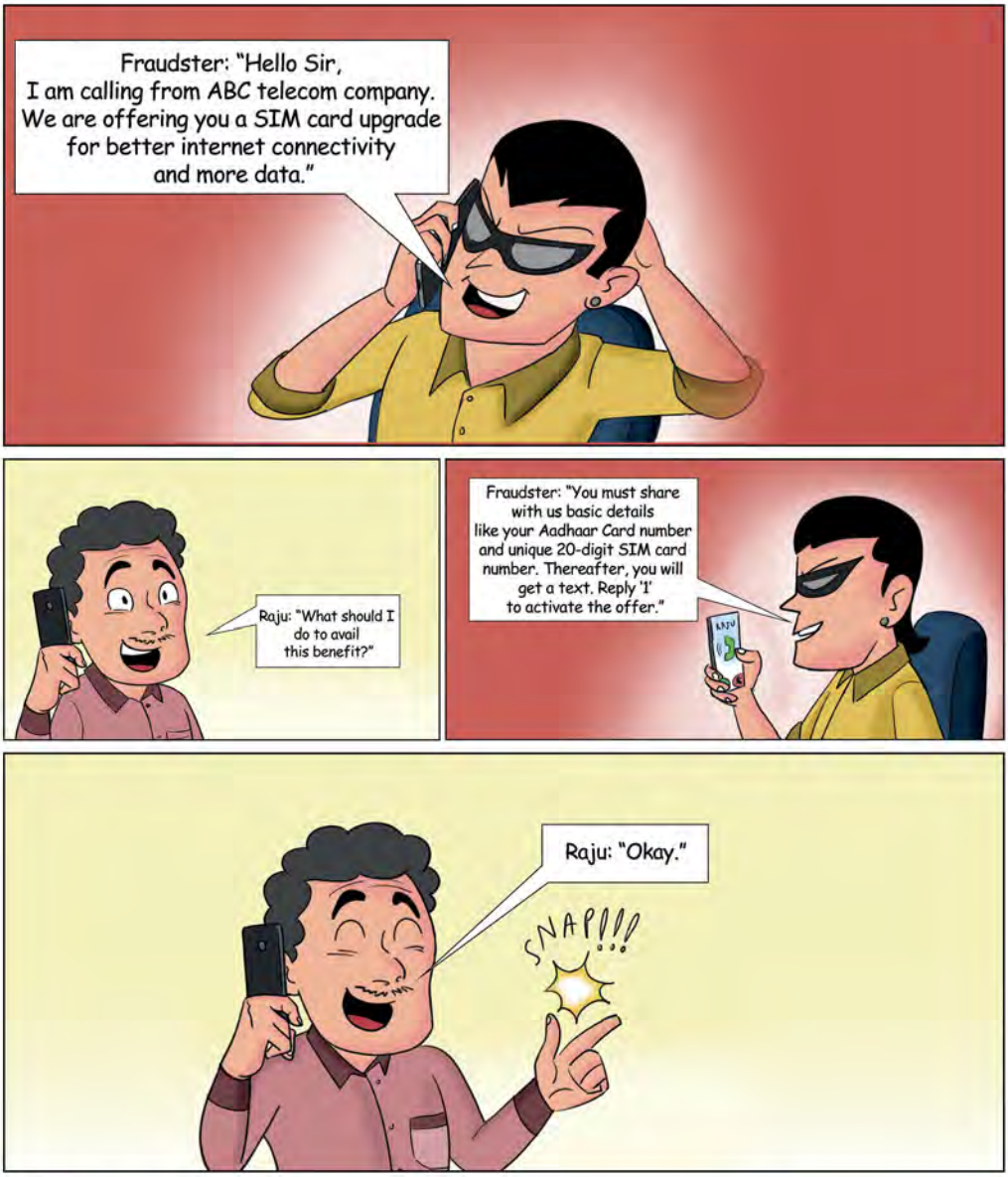
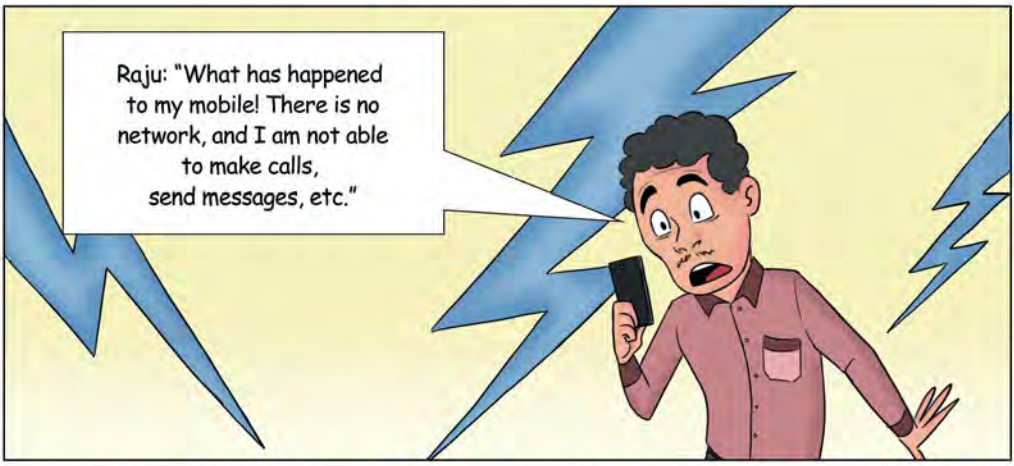
7. SIM SWAP/ SIM CLONING



Do's:

- ✓ Verify the status of the SIM card with your Telecom Service Provider when in doubt instead of believing unknown callers.
- ✓ Report the incident to the nearest Cyber Crime Police Station and National Cyber Crime Reporting Portal at https://cybercrime.gov.in

Raju shares the details with the caller.



Fraudster uses the new SIM to retrieve the username for the banking application by using options like forgot username, reset password etc. and transfer all the money to his account.

After a few minutes, when Raju received emails showing cash debits from his bank account, he checked his bank account balance. He noticed that some unauthorized debits were made from his account for which no SMSs were received on his registered mobile number as the SIM was compromised to transfer funds, shop online, etc.

Don'ts:

× Don't share confidential details like Aadhaar number and SIM number with unknown callers.